## WHAT IS CLAIMED IS:

1. A toolkit for developing user-interfaces for a system administration program, comprising:

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a server-side application-programming interface (API), comprising a Task-registry file, wherein the Task-registry file comprises one or more Task groups; and

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a client-side API, comprising a product-specific properties file, wherein the product-specific properties file is customizable by a developer and the client-side API is callable by developer-supplied code to create a graphical user interface for a specific product.

2. The toolkit of claim 1 wherein the properties file comprises

a title; and

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a product-specific list of page links.

3. The toolkit of claim 1, wherein the client-side API creates a Task-manager window comprising:

a customizable title.

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4. The toolkit of claim 1, wherein the client-side API creates a Task-manager window comprising:

a customizable table of contents.

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5. The toolkit of claim 1, wherein the client-side API creates a Task-manager window comprising:

a customizable display area.

6. The toolkit of claim 1, wherein the client-side API creates a Task-manager window comprising:

a customizable button bar.

7. The toolkit of claim 1, wherein the client-side API creates a Task-manager window comprising:

a display area.

8. The toolkit of claim 7, wherein the client-side API creates a Task-manager window comprising:

one of a text page, a Task-list page, and a class page.

9. The toolkit of claim 8, wherein the Task-list page comprises:

a list of Tasks that are related.

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10. The toolkit of claim 9, wherein the Tasks are related by a type of object on which they operate.

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11. The toolkit of claim 1, wherein the product-specific properties file comprises a ordered set of button tags, wherein each button has a name and a target class to be launched when the button is activated.

12. The toolkit of claim 1, further comprising a resource file, wherein the resource file is customizable by the developer.

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13. The toolkit of claim 12, wherein the developer-supplied code uses the server-side API to create an Item, wherein the Item represents a system entity to be administered.

- 14. The toolkit of claim 12, wherein the client-side API and the resource file can be used by the developer-supplied code to create an ItemView.
- 15. The toolkit of claim 12, wherein the server-side API can be used by the
   developer-supplied code to create a Category, wherein the Category represents a collection of monitored Items of a specific type.
  - 16. The toolkit of claim 12, wherein the client-side API and resource file can be used by the developer-supplied code to create a CategoryView.
  - 17. The toolkit of claim 12, wherein the client-side API and resource file can be used by the developer-supplied code to create a TreeView.
  - 18. The toolkit of claim 12, wherein the client-side API and resource file can be used by the developer-supplied code to create a Task.
  - 19. The toolkit of claim 12, wherein the client-side API and resource file can be used by the developer-supplied code to create a ResultView.
- 20 20. The toolkit of claim 1, wherein the client-side API provides
  RichTextComponents that comprise glossary links and task launchers.
  - 21. The toolkit of claim 1, wherein the client-side API provides blocking dialogs.
- 25 22. The toolkit of claim 14, wherein the ItemView is launched from a ResultView.
  - 23. The toolkit of claim 22, wherein the ResultView displays an affected Item's name.

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- 24. The toolkit of claim 23, wherein the name is updated when the Item changes.
- 25. The toolkit of claim 15, wherein the client-side API provides an Item Table, wherein the Item Table displays all Items in the Category in table form.

26. The toolkit of claim 1, wherein the client-side API provides an ItemFinder, wherein the ItemFinder populates itself with names of Items in a Category.

- 27. The toolkit of claim 1, wherein the client-side API renders icons dynamically from a vector-based icon description.
- 28. The toolkit of claim 17, wherein the TreeView displays a hierarchical view of Items in cascading Categories.
- 29. The toolkit of claim 1, wherein the client-side API provides icons that blink to reflect the state of an object.
- 30. The toolkit of claim 1, wherein the client-side API provides a splash screen, wherein the splash screen is displayed after an application is executed and before the application window is ready.
- 31. A signal-bearing media for developing user-interfaces for a system administration program, wherein the signal-bearing media comprises instructions and data, which when read and executed by a computer comprise:
- a server-side application-programming interface (API), comprising a Taskregistry file, wherein the Task-registry file comprises one or more Task groups; and

a client-side API, comprising a product-specific properties file, wherein the product-specific properties file is customizable by a developer and the client-side API is callable by developer-supplied code to create a graphical user interface for a specific product.

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32. The signal-bearing media of claim 31, wherein the properties file comprises a title; and a product-specific list of page links.

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- 33. The signal-bearing media of claim 31, wherein the client-side API creates a Task-manager window comprising:
  - a customizable title.

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- 34. The signal-bearing media of claim 31, wherein the client-side API creates a Task-manager window comprising:
  - a customizable table of contents.

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- 35. The signal-bearing media of claim 31, wherein the client-side API creates a Task-manager window comprising:
  - a customizable display area.

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- 36. The signal-bearing media of claim 31, wherein the client-side API creates a Task-manager window comprising:
  - a customizable button bar.

- 37. The signal-bearing media of claim 31, wherein the client-side API creates a Task-manager window comprising:
  - a display area.

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- 38. The signal-bearing media of claim 37, wherein the display area comprises: one of a text page, a Task-list page, and a class page.
- 5 39. The signal-bearing media of claim 38, wherein the Task-list page comprises: a list of Tasks that are related.
  - 40. The signal-bearing media of claim 39, wherein the Tasks are related by a type of object on which they operate.
  - 41. The signal-bearing media of claim 31, wherein the product-specific properties file comprises a ordered set of button tags, wherein each button has a name and a target class to be launched when the button is activated.
  - 42. The signal-bearing media of claim 31, further comprising a resource file, wherein the resource file is customizable by the developer.
    - 43. The signal-bearing media of claim 31, wherein the server-side API can be used by the developer-supplied code to create an Item, wherein the Item represents a system entity to be administered.
    - 44. The signal-bearing media of claim 42, wherein the client-side API and resource file can be used by the developer-supplied code to create an ItemView.
- 45. The signal-bearing media of claim 31, wherein the server-side API can be used by the developer-supplied code to create a Category, wherein the Category represents a collection of monitored Items of a specific type.

- 46. The signal-bearing media of claim 42, wherein the client-side API and resource file can be used by the developer-supplied code to create a CategoryView.
- 47. The signal-bearing media of claim 42, wherein the client-side API and resource file can be used by the developer-supplied code create a TreeView.
  - 48. The signal-bearing media of claim 42, wherein the client-side API and resource file can be used by the developer-supplied code to create a Task.
- 49. The signal-bearing media of claim 42, wherein the client-side API and resource file can be used by the developer-supplied code to create an ResultView.
  - 50. The signal-bearing media of claim 31, wherein the client-side API provides RichTextComponents that comprise glossary links and task launchers.
  - 51. The signal-bearing media of claim 31, wherein the client-side API provides blocking dialogs.
  - 52. The signal-bearing media of claim 44, wherein the ItemView is launched from a ResultView.
  - 53. The signal-bearing media of claim 52, wherein the ResultView displays an affected Item's name.
- 54. The signal-bearing media of claim 53, wherein the name is updated when the Item changes.

- 55. The signal-bearing media of claim 45, wherein the client-side API provides an Item Table, wherein the Item Table displays all Items in the Category in table form.
- 56. The signal-bearing media of claim 31, wherein the client-side API provides an ItemFinder, wherein the ItemFinder populates itself with names of Items in a Category.
  - 57. The signal-bearing media of claim 31, wherein the client-side API renders icons dynamically from a vector-based icon description.
  - 58. The signal-bearing media of claim 47, wherein the TreeView displays a hierarchical view of Items in cascading Categories.
  - 59. The signal-bearing media of claim 31, wherein the client-side API provides icons that blink to reflect the state of an object.
  - 60. The signal-bearing media of claim 31, wherein the client-side API provides a splash screen, wherein the splash screen is displayed after an application is executed and before the application window is ready.

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